



## **CROWNE PLAZA STRATFORD UPON AVON**

Bridgefoot  
Stratford upon Avon  
CV 37 6YR

### **Room Attendant – fulltime/ part time/ occasional**

In this role you will be working for Valor Hospitality Europe which is part of a leading US hotel management company with 17 properties in the UK operating a number of recognised worldwide brands and exciting expansion plans to add more hotels in the UK and Europe.

**The Room Attendant** role involves a range of duties, including: ensuring hotel bedrooms and other allocated areas are cleaned and maintained to a high standard every day. Responsible for routine and periodic cleaning, as well as reporting wear and tear you will ensure areas are presented to the standard required so that all of our guests are delighted with their rooms.

**Key Personal Attributes** To join the Valor team we need individuals who are caring and take pride in all that they do. Who are personable, reliable, inspirational, driven and enthusiastic by nature.

**Key Performance Behavioural Indicators** -The key performance behavioural requirements of the **Room Attendant** role include:

- Identifying service problems or issues before they arise.
- Displaying a positive, friendly and informal manner with others.
- Showing a sense of urgency on behalf of others and actions requests quickly.
- Undertaking work in a well-organised and systematic way.
- Working effectively with colleagues and other departments.
- Striving for excellence by paying attention to important detail.
- Ensuring promises are kept by following through on requests.

If you think this is you then please contact - Stevie Gray (Mrs) on 01789 272808 or e-mail [hr@histratford.valoreurope.com](mailto:hr@histratford.valoreurope.com) sending your CV. You can also apply directly on-line via [www.valorhospitalityjobs.com](http://www.valorhospitalityjobs.com).

